

Sa'Cora Goodin

SUMMARY Dedicated Social Impact Professional with 7+ years of experience in program leadership, community advocacy, and cross-functional coordination. Proven track record in healthcare, nonprofit, and government-adjacent sectors, specializing in psychosocial assessments, crisis intervention, and strategic partnership building. Expert at navigating complex resource systems to improve client outcomes and organizational efficiency.

CORE COMPETENCIES

- **Leadership:** Program Coordination, Strategic Planning, Quality Improvement, Policy Implementation.
- **Clinical & Advocacy:** Crisis Intervention, Case Management, Psychosocial Assessments, Counseling.
- **Engagement:** Stakeholder Relations, Public Speaking, Community Outreach, Conflict Resolution.
- **Technical:** Data Documentation, Microsoft Office Suite, Cross-Functional Collaboration.

PROFESSIONAL EXPERIENCE

Medical Social Worker | Montage Medical Group — Monterey, CA | Mar 2023 – Present

- **Orchestrate** comprehensive psychosocial assessments and individualized care plans for diverse patient populations.
- **Cultivate** strategic partnerships with community agencies to expand outreach and bridge gaps in local social services.
- **Represent** the organization on community committees, advocating for systemic solutions to address social determinants of health.
- **Spearhead** quality-improvement initiatives and policy refinements to enhance service delivery and compliance.

Medical Social Worker (Temporary Assignment) | Central California Alliance for Health— Monterey, CA | Oct 2022 – Feb 2023

- **Manage** complex care coordination and psychosocial evaluations within a remote/hybrid environment.
- **Optimize** departmental workflows and documentation standards, significantly increasing administrative efficiency.
- **Facilitate** professional training sessions on crisis intervention and resource navigation for multidisciplinary teams.

Rehabilitation Counselor | PRIDE Industries — Marina, CA | Feb 2020 – March 2023

- **Empower** employees with disabilities through targeted counseling, fostering workplace success and long-term retention.
- **Negotiate** and coordinate reasonable accommodations with organizational leadership and external vocational agencies.
- **Audit** and maintain AbilityOne-compliant documentation and case records to ensure 100% regulatory adherence.

Social Services Director | Driftwood Healthcare Center — Santa Cruz, CA | 2018 – 2020

- **Directed** all social-services programming for a high-volume healthcare facility, ensuring patient-centered care.

- **Oversee** the entire life cycle of resident support, including intake assessments, grievance resolution, and discharge planning.
- **Mediated** complex communications between residents, families, and community organizations to ensure seamless transitions of care.

EDUCATION

- **Bachelor of Arts in Psychology** | California State University, San Bernardino
- **Associate of Arts in Psychology** | Monterey Peninsula College