



# County of Monterey

Item No.

## Board Report

Board of Supervisors  
Chambers  
168 W. Alisal St., 1st Floor  
Salinas, CA 93901

Legistar File Number: A 24-546

December 03, 2024

**Introduced:** 11/13/2024

**Current Status:** Agenda Ready

**Version:** 1

**Matter Type:** BoS Agreement

- a. Authorize the Chief Executive Officer for Natividad Medical Center (NMC) or his designee to execute an agreement with Datix (USA) Inc. for web-based software license services at NMC for an amount not to exceed \$401,355 with an agreement term December 16, 2024 through December 15, 2029.
- b. Approve the NMC's Chief Executive Officer's recommendation to accept non-standard contract provisions within the agreement.
- c. Approve the NMC's Chief Executive Officer's recommendation to accept non-standard contract provisions within the business associate agreement.
- d. Authorize the Chief Executive Officer for Natividad Medical Center or his designee to execute up to three (3) future amendments to the agreement which do not significantly alter the scope of work and do not cause an increase of more than 10% (\$40,136) of the original cost of the agreement, for total contract liability of (\$441,491).

### **RECOMMENDATION:**

#### **It is recommended the Board of Supervisors:**

- a. Authorize the Chief Executive Officer for Natividad Medical Center (NMC) or his designee to execute an agreement with Datix (USA) Inc. for web-based software license services at NMC for an amount not to exceed \$401,355 with an agreement term December 16, 2024 through December 15, 2029.
- b. Approve the NMC's Chief Executive Officer's recommendation to accept non-standard contract provisions within the agreement.
- c. Approve the NMC's Chief Executive Officer's recommendation to accept non-standard contract provisions within the business associate agreement.
- d. Authorize the Chief Executive Officer for Natividad Medical Center or his designee to execute up to three (3) future amendments to the agreement which do not significantly alter the scope of work and do not cause an increase of more than 10% (\$40,136) of the original cost of the agreement, for total contract liability of (\$441,491).

### **SUMMARY/DISCUSSION:**

RLDatix's risk and safety platform offers a range of services to help healthcare organizations improve patient safety and operational efficiency. RLDatix acquired our previous vendor Verge. Verge had been used here at NMC for occurrence reporting.

- Governance: Standardize internal processes, documentation, and transparency to control risk
- Risk: Use timely data and insights to prevent harm and improve patient safety
- Compliance: Proactively address compliance issues to meet regulatory guidelines, reduce risk, and control costs
- DatixCloudIQ (DCIQ): A Governance Risk and Compliance system that helps capture incidents, feedback, claims, and more.
- Mobile application: The Datix Cloud IQ mobile app allows users to log incidents immediately after they occur.
- Reporting and analytics: A comprehensive tool to monitor activity and drive actions towards improvement and management of future risk.
- Access control policy: Controls access to all resources based on the workforce member's job description.

RLDatix's services help healthcare organizations build a consistent, transparent culture of safety.

**OTHER AGENCY INVOLVEMENT:**

The Office of County Counsel has reviewed and approved this agreement as to form, and the Auditor-Controller has reviewed and approved as to payment provisions. The agreement has also been reviewed and approved by NMC's Finance Committee and by its Board of Trustees on November 8, 2024.

**FINANCING:**

The cost for this agreement is \$401,355 of which \$50,000 is included in the FY 2024-25 Adopted Budget. Amounts for remaining years of the agreement will be included in those budgets as appropriate. Funding will be provided from NMC's Enterprise Fund 451-9600-6408.

**BOARD OF SUPERVISORS STRATEGIC INITIATIVES:**

RLDatix helps organizations drive safer, more efficient care by providing governance, *risk* and compliance tools that drive overall improvement and *safety*.

- Economic Development
- Administration
- Health and Human Services
- Infrastructure
- Public Safety

Prepared by: Tammy Perez, Director of Quality, 783-2512

Approved by: Charles R. Harris, Chief Executive Officer, 783-2553

Attachments:

Datix (USA) Inc. Agreement

Attachments on file with the Clerk of the Board