

**Amendment No. 2
To
Standard Agreement
By and between
Awender Chiropractic Health Services, Inc. (“Contractor”), and
County of Monterey, on behalf of its Health Department (“County”)**

This Amendment No. 2 (“Amendment No. 2”) is made and entered into, by and between the County of Monterey, a political subdivision of the State of California, hereinafter referred to as “COUNTY”, and Awender Chiropractic Health Services, Inc., a California general stock corporation, hereinafter referred to as “CONTRACTOR”.

RECITALS:

WHEREAS, the COUNTY and CONTRACTOR have heretofore entered into an Agreement to provide on-site licensed chiropractors for health services to patients for the period of April 15, 2024, to April 30, 2026, and for an amount not to exceed \$198,000.00 (“Agreement”); and

WHEREAS, on June 09, 2025, the COUNTY and CONTRACTOR entered into an executed Amendment No. 1 to increase the amount of the Agreement by \$718,240, for a new contract amount not to exceed \$916,240; and

WHEREAS, the COUNTY and CONTRACTOR wish to amend the agreement to extend the term two (2) additional years to April 30, 2028 for a new full term of April 15, 2024, to April 30, 2028 and increase the amount of the Agreement by \$2,000,000, for a new contract amount not to exceed \$2,916,240.

NOW THEREFORE, the COUNTY and CONTRACTOR hereby agree to amend the Agreement, as follows:

1. Section 2.0. Section 2, PAYMENT PROVISIONS, is hereby amended and restated to read in its entirety as follows:

“2.1 PAYMENT PROVISIONS:

County shall pay the CONTRACTOR in accordance with the payment provisions set forth in Exhibit A, subject to the limitations set forth in this Agreement. The total amount payable by County to CONTRACTOR under this Agreement shall not exceed the sum of \$2,916,240.”

2. Section 3.0. Section 3.01, TERM OF AGREEMENT, is hereby amended and restated to read in its entirety as follows:

“3.01 TERM OF AGREEMENT:

The term of the Agreement is from April 15, 2024, to April 30, 2028, unless sooner terminated pursuant to the terms of the Agreement. This Agreement is of no force of effect until signed by both **CONTRACTOR and County and with County signing last, and CONTRACTOR may not commence work before County signs the Agreement.**”

3. EXHIBIT A Scope of Services/Payment Provisions is amended and replaced in its entirety with Amendment No. 2 to EXHIBIT A. All references in the Agreement to EXHIBIT A shall be construed to refer to Amendment No. 2 to EXHIBIT A.
4. Except as provided herein, all remaining terms and conditions and provisions of the Agreement are unchanged and unaffected by this Amendment No. 2 and shall continue in full force and effect as set forth in the Agreement.
5. A copy of this Amendment No. 2 shall be attached to the Agreement.
6. This Amendment No. 2 shall be effective May 1, 2026.

IN WITNESS WHEREOF, the parties have executed this Amendment No. 2 as of the day and year written below.

COUNTY OF MONTEREY

CONTRACTOR

Awender Chiropractic Health Services, Inc.

By: _____
Contracts/Purchasing Officer

DocuSigned by:
By: Joseph E Awender
Dr. Joseph E Awender, II, CEO

Date: _____

Date: 3/3/2026 | 1:21 PM PST

By: _____
Elsa Jimenez, Director of Health Services
Department of Health

Signed by:
By: Donna Awender
Donna Awender, Secretary

Date: _____

Date: 3/4/2026 | 4:32 PM PST

Approved as to Legal Form:

DocuSigned by:
By: Stacy Saetta
Stacy L. Saetta,
Chief Deputy County Counsel

Date: 3/18/2026 | 8:04 AM PDT

Approved as to Fiscal Provisions:

DocuSigned by:
By: Andren Valentine
Auditor-Controller

Date: 3/18/2026 | 3:23 PM PDT

Amendment No. 2 to EXHIBIT A
SCOPE OF SERVICES/PAYMENT PROVISIONS

To Standard Agreement (“Agreement”)

by and between Awender Chiropractic Health Services, Inc. (“CONTRACTOR”), and
County of Monterey, on behalf of its Health Department (“County”)

I. SCOPE OF SERVICES

1. CONTRACTOR shall arrange for and furnish the services of duly qualified and licensed chiropractors, each of whom is duly licensed and qualified to provide chiropractic services in California (“Chiropractors”).
2. Subject to the terms and conditions of this Agreement, CONTRACTOR agrees to furnish Chiropractors to County for the provision of chiropractic services for up to 12,000 unique patients.

II. SERVICES BY CONTRACTOR

1. CONTRACTOR shall perform and deliver on-site licensed Chiropractors for health services to patients in-person at the County clinic(s) as scheduled.
2. Chiropractors agree to provide the following chiropractic services, including but not limited to:
 - Review patient medical record;
 - Assess and evaluate patient;
 - Development and implementation of individualized treatment plans;
 - Spinal and extremity adjustments/manipulations;
 - Soft Tissue Therapy;
 - Exercise Rehabilitation;
 - Patient education and counseling on lifestyle, nutrition, and exercise;
 - Coordination of care with other healthcare providers within the County clinic as necessary;
 - When medically indicated, provide referrals for diagnostic studies for County plan of care for patient;
3. CONTRACTOR shall recruit Chiropractors based on the needs of the County.
4. CONTRACTOR shall be responsible for training, oversight, mentorship, and supervision of Chiropractors.
5. Chiropractors shall provide 30 minute appointments for new patients and 10-15 minute appointments for established patients.
6. Chiropractors shall order diagnostic and laboratory testing through the County’s existing clinic Electronic Health Record (“EHR”) that are medically necessary for diagnosis and/or treatment of the patient.
7. Chiropractors shall document the patient encounter in the EHR and close the chart within 24 hours.

8. Chiropractors shall exhibit professional behavior and maintain respect for the dignity and sensitivities of patient and families, as well as colleagues, County employees and all other healthcare professionals. Chiropractors shall also communicate information timely (as needed), collaborate effectively, and work as a team.
9. CONTRACTOR shall identify a Project Lead to serve as the CONTRACTOR's primary point of contact to be available to County throughout implementation and for ongoing questions and concerns for the duration of the term of the Agreement.
10. CONTRACTOR shall provide education and community outreach on chiropractic care as requested by County.
11. CONTRACTOR shall provide utilization review for quality and management per payor or government requirements.
12. CONTRACTOR and Chiropractor shall participate in quality improvement initiatives as requested by County.
13. Chiropractor shall participate in staff meetings and/or health center events as requested by the Health Center.

III. ADDITIONAL SERVICES BY CONTRACTOR

1. Implementation. CONTRACTOR shall coordinate with the County to fully implement the services, as described above, within a mutually agreeable timeline after Agreement being executed. Implementation may include the following from the CONTRACTOR:

- a. Assisting County in developing protocols, policies, and procedures to help ensure smooth implementation.
- b. Collaborating with County to work through any clinical, operational, or administrative issues related to operating a successful chiropractic program.
- c. Creating flyers and/or other instructional materials as needed to introduce services to County staff.
- d. Selection and onboarding of Chiropractor(s) in collaboration with County.
- e. Providing in-person and virtual training of staff involved in the chiropractic program.

2. Chiropractor Selection. CONTRACTOR shall identify and recommend the best candidates to the County. CONTRACTOR will arrange for and facilitate a video and/or in-person meeting between candidate and County for final selection and approval of candidate by County. CONTRACTOR and County agree to meet following each meeting and determine whether or not to pursue the candidate. Recruitment of bilingual Spanish candidates is highly desirable. CONTRACTOR shall make every effort to furnish Chiropractors who are actively enrolled as an Ordering, Referring, Prescribing (ORP) Provider with the state's Medicaid program.

3. Chiropractor Qualifications and Requirements. CONTRACTOR shall represent to the County that each Chiropractor shall at all times during the term of this Agreement: (i) be duly qualified and licensed with the State of California Board of Chiropractic Examiners; (ii) hold professional liability insurance coverage in the amounts as required by the County of Monterey; (iii) maintain all required professional credentials and, if applicable, meet all continuing education requirements necessary to retain licensure; (iv) be eligible to be a “Participating Provider” in Medicare, Medicaid, and other Federal or CA State healthcare programs; and (v) have the qualifications and skills necessary to perform the services required under this Agreement.

4. Documentation of Health Records and Claims. CONTRACTOR shall enter accurate, timely, and complete documentation in the applicable patient’s medical record in County electronic health record system. This will include complete patient care service information to support County billing for CONTRACTOR’s services. If CONTRACTOR discovers any errors or omissions with billing information submitted by CONTRACTOR, CONTRACTOR shall notify County immediately.

5. Credentialing. CONTRACTOR shall ensure Chiropractor completes credentialing and payor enrollment process as required by County to meet all governing body requirements.

- a. CONTRACTOR shall ensure Chiropractor completes and returns the credentialing and privileging packet, all supplemental documents requested, and payor enrollment applications within the deadline set by County.
- b. CONTRACTOR shall provide a minimum of 2 Peer References for the Chiropractor to County.
- c. CONTRACTOR shall provide evidence of Medical Malpractice Insurance Coverage for each Chiropractor providing services to the County in the amount of not less than \$1,000,000 per claim and \$3,000,000 annual aggregate.
- d. Prior to the start date, Chiropractor must complete a background check, including Live Scan fingerprinting, and any other required screening processes. The results of these checks must be satisfactory and in compliance with County standards.
- e. CONTRACTOR shall ensure Chiropractor is enrolled in Medi-Cal Fee-for-Services (FFS).

6. Assignment of Claims and SFDS. CONTRACTOR shall accept the compensation received from County under this Agreement as payment in full for all of CONTRACTOR's services rendered pursuant to this Agreement. All fees, charges, accounts receivable, and other income generated by CONTRACTOR pursuant to this Agreement shall belong exclusively to County, regardless of whether such fees are received during or after the term of this Agreement. For services provided under this Agreement, CONTRACTOR shall not submit any separate or additional billings to patients, to the public, or to private third-party payors. The parties acknowledge that fees charged to patients served under this agreement shall be consistent with County billing and collections policies and procedures, which includes discounts provided according to a sliding fee discount schedule when patients are deemed eligible.

7. CONTRACTOR Monitoring and Performance. The parties acknowledge that County shall monitor and, at least annually, evaluate CONTRACTOR's performance under this Agreement and determine whether its continuation, a change to its terms, or termination is in the best interest of County. Any failure by County to monitor this Agreement and CONTRACTOR performance hereunder consistently with this Section shall not relieve CONTRACTOR from performing their duties and obligations under the Agreement.

8. Notice of Action. The CONTRACTOR agrees to give the County prompt written notice of any investigation or action, pending or threatened, concerning any matter of which the CONTRACTOR acquires knowledge which arises from patient care provided by Chiropractor hereunder, or may affect his/her license to practice in the chiropractic health care profession, eligibility to participate in Medicare, Medicaid, Medi-Cal or any other plans or programs that provide health benefits funded directly or indirectly by the United States, or medical staff privileges at any health care facility. Such notice shall be provided to the County within ten (10) days of receipt.

9. Upon request by County, CONTRACTOR shall immediately remove and replace any Chiropractor from furnishing the services under this agreement who:

- a. For any of the reasons stated in Section III.5;
- b. Engages in conduct that, in County's good faith determination, jeopardizes the mental or physical health, safety or well-being of any person or damages the reputation of County;
- c. Fails to comply with any other material terms or conditions of this Agreement after being given written notice of that failure and a reasonable opportunity to comply;
- d. Is deemed not to fit well within the exiting County culture and structure.

10. Upon removal of Chiropractor, CONTRACTOR shall engage, at its cost and expense, and provide to County, a qualified substitute for the removed Chiropractor. Failure to take such action shall constitute a material breach of this Agreement. Nothing herein shall be construed to limit County's rights under any provision of this Agreement.

11. CONTRACTOR shall determine the method, details, and means of performing the services described in Exhibit A; provided, however, such services shall be performed in accordance with currently approved and accepted medical standards and procedures; and the County approves of the delivery of such services. CONTRACTOR and each Chiropractor shall comply with all applicable administrative and clinical rules, procedures and/or regulations concerning the provision of services as may be set forth in CONTRACTOR's operating or procedural manuals or as may be otherwise mutually established from time-to-time by CONTRACTOR and County.

12. CONTRACTOR shall ensure continuity of care for County's patients by coordinating with the County to ensure the Chiropractors are available to provide the services to County's

patients at such times or on such schedules as determined by the County and mutually agreed upon with the Chiropractor.

13. CONTRACTOR shall cooperate with the County so that the County may meet or satisfy any requirements imposed on it by applicable state and federal law, and all regulations issued pursuant thereto. CONTRACTOR shall ensure each Chiropractor maintains such records and provides such information to the County and to applicable state and federal regulatory agencies for compliance as may be required by applicable law. Such obligations shall survive the termination of this Agreement. CONTRACTOR agrees to retain such books and records for a term of at least seven (7) years from and after the termination of this Agreement, and further agrees to permit access to and inspection by the California Board of Chiropractic Examiners, the United States Department of Health and Human Services, and the Comptroller General of the United States, at all reasonable times and upon demand, of all those facilities, books, and records maintained or utilized by CONTRACTOR and each Chiropractor the performance of services pursuant to this Agreement.

14. Chiropractors shall comply fully with all Federal and State health information confidentiality laws, regulations, and related requirements, including but not limited to, the Federal Health Insurance Portability and Accountability Act (HIPAA) and Health Information Technology for Economic and Clinical Health Act of 2009 (HITECH) laws, and the California State Confidentiality of Medical Information Act. The HIPAA Obligations shall survive the expiration or termination of this Agreement for any reason.

15. Chiropractors shall comply with all applicable requirements of the Office of the Inspector General (OIG) Medicare Compliance Bulletins.

16. CONTRACTOR shall perform such other and further services as mutually agreed to by the parties.

IV. COUNTY AGREES TO THE FOLLOWING:

1. County shall provide CONTRACTOR a practice description and background information regarding the clinics, upon CONTRACTOR request.
2. County shall be responsible for credential verification of Chiropractors referred by CONTRACTOR. County shall provide the CONTRACTOR and Chiropractor with all credentialing and payor enrollment paperwork required for completion and provide deadline for completion.
3. County shall schedule and manage appointments for the Chiropractors' patients based upon a mutually agreeable block of time.
4. County shall provide language interpretation services for Chiropractor, if needed and accessible by County.
5. County shall, to the extent permitted by law, be solely responsible for billing payor and patients for services performed by Chiropractors under this Agreement and collecting such fees and charges.

- 6. County shall reimburse CONTRACTOR for the services provided by its Chiropractors under this Agreement.
- 7. County shall provide equipment, such as a treatment table and activator.
- 8. County shall perform such other and further services as mutually agreed to by the parties.

V. NON-SOLICITATION

During the term of the Agreement and for one (1) year thereafter, both parties shall not encourage or solicit others employee or independent CONTRACTOR to leave or terminate its relationship with its employer for any reason, without the written permission of the other party.

VI. MEETINGS/COMMUNICATION

CONTRACTOR and County shall convene as needed to monitor service outcomes, oversee contract implementation, discuss contract issues, and evaluate contract usage and effectiveness.

VII. EFFECT OF TERMINATION OR EXPIRATION

Upon any termination or expiration of this Agreement:

- 1. All rights and obligations of the Parties shall cease except: (i) those rights and obligations that have accrued and remain unsatisfied prior to the termination or expiration of this Agreement; and (ii) those rights and obligations which expressly survive termination or expiration of this Agreement.
- 2. Clinician shall immediately return to County all of County’s property, including patient records, in CONTRACTOR or Chiropractors possession or under CONTRACTOR or Chiropractors control.

VIII. COMPENSATION / PAYMENT PROVISIONS

County shall pay an amount not to exceed \$2,916,240 for the performance of all things necessary for or incidental to the performance of work as set forth in the Scope of Services. CONTRACTOR compensation for services rendered shall be based on the following rate:

Rate Table 1:

Service:	Rate:
Chiropractor on-site, in-person patient visit	\$80 per patient visit

Travel: Upon County pre-approval, County and CONTRACTOR agree that CONTRACTOR shall be reimbursed for travel expenses during this Agreement. CONTRACTOR shall receive compensation for travel expenses as per the “County Travel Policy”. A copy of the policy is available online at <https://www.co.monterey.ca.us/government/departments-a-h/auditor-controller/policies-and-procedures>. To receive reimbursement, CONTRACTOR must provide a

detailed breakdown of authorized expenses, identifying what was expended and when. This is for travel outside of the implementation phase and must be pre-approved in writing per the County process. Travel expenses approved by the County shall not exceed \$5,000.

CONTRACTOR warrants that the cost charged for services under the terms of this contract are not in excess of those charged any other client for the same services performed by the same individuals.

IX. CONTRACTORS BILLING PROCEDURES

1. County may, in its sole discretion, terminate the contract or withhold payments claimed by CONTRACTOR for services rendered if CONTRACTOR fails to satisfactorily comply with any term or condition of this Agreement.
2. No payments in advance or in anticipation of services or supplies to be provided under this Agreement shall be made by County.
3. County shall not pay any claims for payment for services submitted more than twelve (12) months after the calendar month in which the services were completed.
4. **DISALLOWED COSTS:** CONTRACTOR is responsible for any audit exceptions or disallowed costs incurred by its own organization or that of its subcontractors.
5. CONTRACTOR shall submit monthly invoices, and other supporting documentation as applicable, with signatures to the either of following:

Clinic Services Invoices mail to:
Monterey County Health Department
Clinic Services Bureau
1441 Schilling place- 1st Floor
Salinas, CA 93901
Attn: ACCOUNTING

Email delivery:
413-CS_Finance@countyofmonterey.gov