

Unified Franchise Agreement Special Assessment on Delinquent Fees from Waste Management

Monterey County Environmental Health Bureau

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Public Hearing

Conduct a public hearing to collect delinquent fees for solid waste collection and:

- a. Accept the report of delinquent fees, as indicated in the “Report of 2025 Delinquent Waste Hauling Fees in the Unincorporated Area” from USA Waste of California, Inc. DBA Carmel Marina Corporation for solid waste hauling fees; and
- b. Consider any objections or protests of landowners liable to be assessed for delinquent fees, as indicated in the report; and
- c. Adopt a resolution to:
 1. Confirm the report of delinquent solid waste hauling fees for the unincorporated area as identified in the “Report of 2025 Delinquent Waste Hauling Fees in the Unincorporated Area” from USA Waste of California, Inc. DBA Carmel Marina Corporation; and
 2. Authorize the delinquent solid waste hauling fees, as set forth in the confirmed report and following conclusion of the dispute resolution process, to constitute special assessments against the respective parcels of land to be collected at the same time and in the same manner as ordinary County ad valorem property taxes are collected; and
 3. Authorize the Clerk of the Board to file a certified copy of the report with the Auditor-Controller; and
 4. Authorizes and directs the County staff to take any and all such necessary further steps to effectuate the same.

Background

- **Mandatory Garbage Service:** In 2010, the Board adopted an ordinance requiring garbage service in the unincorporated Monterey County to protect public health and safety, prevent illegal dumping, and to ensure the costs of service were spread such that the operation was feasible.
- Solid waste service is required, and accounts are tied to parcels, i.e. the real property.
- On December 3, 2024, the Board approved a new Unified Franchise Agreement (UFA) with Waste Management, DBA Carmel Marina Corporation, for waste hauling services in the unincorporated areas of the County.
- Received direction from the Board to eliminate debt from the rate setting process.
 - Initiated Special Assessment Process to address amounts owed by customers.
 - Under the UFA unpaid accounts are collected using a special assessment which includes notification, a dispute resolution process, and public hearing.

Notice Timelines

- **January to April 2026:** Four notices sent to property owners and/or billing addresses.
- **June 2026:** Public Hearing Notice to parcel owners.
- Notifications targeted both residential and commercial accounts

Delinquent Accounts

Notification Round (January)

Type	January 2026	
	# Accounts	Total Due
Residential Accounts	1,809	\$1,035,254.94
Commercial Accounts	78	\$293,792.93

Public Hearing Notice (June)

Type	June 2026	
	# Accounts	Total Due
Residential Accounts	633	\$452,165.63
Commercial Accounts	34	\$172,440.45

Hearing Notice Dispute Process

- Property Owner Responsibility
- If disputing at Public Hearing, owners must provide
 - proof of vacancy
 - proof of change in ownership
 - proof of payment
- If property owner believes this notice was sent in error or need to address discrepancies that may be related to ownership changes or vacancies, reach out to WM for support.
 - (800) 321-8226 (M-F, 8 am - 5 pm)
 - Office: 11240 Commercial Pkwy, Castroville, CA 95012 (M-F 9 am - 4 pm for in-person support)
- Pay the outstanding balance by **deadline, July 25, 2026 by 5:00pm (Close of Business)**
 - Phone: (800) 321-8226
 - Online: wm.com
 - Mail: Remit payment along with copy of letter to avoid additional fees and further collection letters to:
WM Corporate Services, Inc.
Attn: As Payment Agent
PO Box 541065 Los Angeles, CA 90054-1065

Deadline dates

- **Dispute/Appeal Deadline:** Thursday, July 25, 2026 by 5:00pm (Close of Business)
- **Invoice Payment Deadline:** Thursday, July 25, 2026 by 5:00pm (Close of Business)
- Unpaid fee will become a **special assessment** on the property's 2026-27 tax bill.
- **Tax Roll:** List due to Auditor Controller by August 1, 2026

Recommendation

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Questions?